



## NAPAC is seeking Volunteer Call and Email Handlers for our support services in Stockport, South Manchester

**NAPAC exists to support survivors of childhood abuse.** The damage caused by abuse in childhood doesn't always end in childhood. Many adults with a history of childhood abuse can continue to suffer – from post-traumatic stress disorder, eating disorders, depression, and other issues. They can suffer from low self-esteem and be prone to self-harm or suicide. It doesn't have to be this way – this the chance for you to change someone's life for the better.

**We are seeking an empathetic and resilient Volunteer Call and Email Handlers to join our friendly team in Stockport.** Volunteer Call and Email Handlers answer calls to NAPAC's primary survivor support service – the telephone support line and our email support service. Along with staff they provide telephone support to adult survivors of childhood abuse and those supporting them. Overall, they will have a commitment to delivery of excellence in everything NAPAC does for survivors and their supporters.

**Commitment:** One four-hour shift a week.

**Closing date for applications:** 10:00am Thursday 13 January 2022.

**Training dates:** Weekly training for six weeks beginning 19 January 2022.

Applications will be reviewed on a rolling basis so those interested are encouraged to apply early as there are limited training places.

A job description and application form can be downloaded from our website ([napac.org.uk/jobs](http://napac.org.uk/jobs)).